Library Elf Revisited

I wrote once before about Library Elf (www.libraryelf.com) when it was fairly new. I’m happy to say it has survived and improved. Any of our automated libraries can offer this free service to their patrons with email. The main thing it offers is pre-overdue notices and peace of mind for the patron. Here’s a testimonial from the Library Elf website:

“I absolutely love Library Elf. I was actually referred to use the service by my mom, who works for our local public library. She knew how much my two boys and I struggled with getting our materials back on time. We have now had excellent success getting everything returned on time and now I don't have to worry about whether there's anything due that I don't know about. (Incidentally only one thing has been late since we started using Library Elf -- something that was due while we were on a week's vacation.) Thank you!!”

-- Rebekah Sprecher, active mom of two

Library Elf is supported by advertising, and it’s free for anyone to use. A patron can sign up for an account by providing their library card number and PIN, and multiple cards can be monitored. For example, a family can enter all their cards and Library Elf will notify the account holder of anything that will be due in the next week. It will also notify you of holds ready to be picked up. You can log in to your account and see the current status of all your cards.

Some people have expressed concerns about privacy. Library Elf has detailed information about this on its website, which was reassuring to me. One interesting thing I found in their FAQ section:

“Is Elf affected by the US Patriot Act?

Answer: We don’t think so. We are based in Vancouver, BC Canada and it’s our understanding that the US Patriot Act does not apply here. Furthermore, our privacy policy states that we will not share any information unless ordered to by a government court order (which, in our case, would be the Canadian government).”

-- Betsy Brooks, CEFLS

CONGRATULATIONS to the Akwesasne Library and Museum as they observe their 35th Anniversary in 2006. An Open House was held on September 27 to celebrate the service achievements of this cultural center.
News From Clinton County

Chazy Public Library

In September, our annual Book Sale, chaired by Emily Castine, brought in over $500.

In October The Friends of the Chazy Library sponsored a concert by the well known Gibson Brothers for the benefit of the library. This was a more ambitious undertaking than anything we've done before, and we had less than a month to pull it together. Everyone really worked hard, and it was a real learning experience. The concert all came together and was a fabulous success. The Gibson’s blue grass and gospel program was great, as was the opening act by Lori Salimando-Porter. Lori recently returned to this area after completing her career as a trombonist, in the U.S. military, where she served as a musician in the U.S. Navy and Marine Corps bands. She also played in the Military Academy band at West Point. It was so gratifying to have the auditorium almost filled, as well as to net more than $4,000!

Now back to the more mundane. We have painted the exterior trim of the library, are working on library automation, and setting up once a month story time.

-- Francie Fairbaird, Director

Mooers Free Library

We have been busy with automation activities here at the Mooers Free Library and have just arrived at what we hope is the middle of that long process!

Our summer reading program, complete with soap bubbles and live turtles, went well under the direction of Sarah Baker, who is a patron and college student at PSUC. Sarah did a wonderful job and enjoyed every minute, and will be an excellent Special-Ed teacher! One highlight of the program was a treasure hunt which ended with kids receiving some new books to treasure. We have received a generous grant from the Brownstone Fund, and now have 100 new children’s books to circulate.

Winter is coming, and we are buttoning up for the cold and snow. I'm in the process of planning some programs that hopefully will break up the grey November weather.

-- Edie Morelock, Director

Dodge Library, West Chazy

We have been busy at the Dodge Library. Our first newsletter was mailed three weeks ago to West Chazy and Chazy community residents affected by our upcoming vote. We have registered many new patrons since the mailing.

Rhonda M. Banker will visit us on October 19th at 6:00pm to demonstrate Quilling, or the art of paper filigree. Her website is www.eraofthedragon.com. Check it out. She makes some beautiful artwork and shadow boxes too.

We are already starting to promote "Take a Bite Out of Books" for next year. Many of our kids can't wait to "battle it out" again!

Thank you CEF for the much needed used printer. Thanks to patron donations we have been able to fill some of the gaps in our library's book and video collections. We have also purchased some new books for both adult and juvenile collections.

Our hours will change on October 21st. We will be open Tuesday and Thursday from 9:00am to 6:00 pm and Saturday from 9:00 am to noon.

Our book sale is ongoing, with a “still nice” selection of adult and children's books and some record albums too. The sale is held during regular library hours.

-- Faye DeRosa, Director

Central Library News
Plattsburgh Public Library

October was Steven Kellogg month at the Plattsburgh Public Library. The Friends of the Library arranged for events to highlight this wonderful writer and illustrator of children's books. On Wednesday, October 4th, Channel Five's Stephanie Gorin read books by Mr. Kellogg to children from Bailey Avenue School and Seton Academy. Forty two children had a great time with her.

On Thursday, October 19th, there was a luncheon at Lake Forest Retirement Community. Mr. Kellogg spoke to over sixty attendees. That evening he did a program at the Plattsburgh Library designed for children. He told and illustrated his story, “Island of the Skog”, to eighty three delighted children and their parents.

In addition to the events, Mr. Kellogg’s works were on display in the Hale Walter Gallery of the Library.

--- Sonia Long, Director, Plattsburgh Public Library
WIKIFORMATION – The Latest Trend

Where can you find the rules of Sodoku, a list of the 46 Adirondack High Peaks and details of North Korea’s October 9th nuclear test—in one source? With simple searching this information is available on Wikipedia, the free online encyclopedia. Launched in 2001, Wikipedia (http://wikipedia.org) has grown to include nearly 1.5 million articles (compared to the Encyclopædia Britannica’s mere 120,000 articles). Information is added by the minute, adding up to 1-3,000 articles a day. Entries are posted immediately, making this a great source for current information.

The encyclopedia is a wiki, a website that allows people to add, remove and edit the site’s content. So who can write or edit an entry in Wikipedia? Anyone—even me. Let’s take what I wrote: an article on a favorite aquarium fish. My definition was limited to a brief description of the fish, its behavior and gender differences. Now the article has been enhanced and includes size, native location, what aquarium environment it will thrive in and breeding instructions. Who made these changes? I’ll never know because I’m only one of 200,000 registered users. Changes and edits are monitored by 1,000 appointed administrators.

Check out the article on Black Brook: there’s information on population, history, demographics, and names of communities in the town—including Hawkeye, my own neighborhood.

Maybe this makes Wikipedia sound like a collection of articles of questionable facts written by a bunch of writer wanna-bes. Even though there are so many registered users, 2% of them are responsible for three-fourths of all entries. These are Wikipedia. Wikipedia is available in 159 languages and can be accessed from any online connection—its goal is to make information available to everyone for free. Articles constantly evolve and (according to one study) accuracy is comparable to that of Britannica. Some authors are blocked and some entries are semi-protected: politicians are notorious for trying to beef up their biographies.

Content focuses more on recent trends and information—there’s excellent coverage of global warming, as well as all the information anyone could want on Britney Spears. Reference sources included in the articles can be helpful in leading to more information.

Other Wiki projects are exciting:
- Wiktionary (http://wiktionary.org), started in 2002 lets you find word definitions quickly and easily
- Wikiquote (http://wikiquote.org) is a collection of quotations organized by source. For a chuckle, take a look at the entry for David Letterman. Or Dan Quayle’s entry. This is not your typical collection of quotes, but it’s handy.
- Wikibooks (http://wikibooks) is a collection of “collaboratively written books” and is a work in progress. If you want to have your writing published, register and get started. Right now you can find out how to change the oil in your car, how to pack your household for moving and lots of other practical things.

What’s the bottom line on the Wiki family? While these sites can be really useful, remember that they are a good starting place for research or for finding information in a hurry. Do I believe in the integrity of Wiki information? Yes, with a smile and a grain of salt. I wouldn’t try to build a rocket with instructions from Wikipedia, but I found a great definition of the lever for an author friend (and a lot more information about my fish).

-- Elizabeth Rogers, CEFLS
News From Essex County

Paine Memorial Free Library, Willsboro

The Paine Memorial Free Library had a very successful summer reading program which included the "What's the Big Idea" science grant. Our children were thrilled with this new addition to the program. Next year we will incorporate the math segment of this grant.

In August the pace at the Paine Memorial Free Library slowed down as our summer residents left for their winter homes. We will miss you and look forward to your return in the spring. However, in September the void has been filled with our fall Story Hour with nine three year olds which started on September 8th. The Willsboro Central School Pre-K class joins us twice a month. There are 20 registered children in Pre-K. We would like to thank Natalie Foster, their teacher, who makes the effort to bus the children to our library so they can learn good library skills and benefit from our programming.

Our Readers' Circle is back in full swing. On November 28 at 3:00 p.m. we will discuss An Inconvenient Truth by Al Gore. Join us for a fun filled hour.

— Cheryl Blanchard, Director

What’s the Scoop on Technology

New Source of Good Used Computers

My favorite software shopping site www.techsoup.org has recently started offering refurbished computers. For $200 to $300 you can get a CPU, keyboard and mouse of fairly recent vintage with Windows 2000 as the operating system. They come with a 90-day warranee. Any of the computers on Offer would be very adequate for public access computers. There are some restrictions: an organization must have a 501(c)(3) designation, and a budget less than $20 million!

Computer Troubleshooting Training is Coming

The Gates Foundation has provided some additional funding for training, and I am working on arranging several one-day workshops around the System in the spring on how to troubleshoot your library computers. We have recruited an excellent trainer, Darcy Purick of Clinton Community College, who will be sharing her knowledge and experience with library staff members. I will be sending out a survey soon to ask what topics would be of most use. Some examples are:

- Troubleshooting hardware
- When to call for help
- What to do when you get a virus
- How to download and install programs
- How to research error messages
- How to speed up a slow computer
- How to prevent problems

Start thinking about the right person at your library to receive this free training. There will be reimbursement for travel and substitutes.

— Betsy Brooks, CEFLS
more from Essex County...

Sherman Free Library, Port Henry

On Thursday, October 12, our library hosted a showing of the acclaimed short DVD *Northward to Freedom* in celebration of Archives Week. Historian Don Papson shared new discoveries about freedom seekers who followed the Lake Champlain Corridor Underground Railroad Passageway.

Thanks to everyone who contributed, our annual appeal netted a truly grand total of $4,235. Contributions made it possible for the library to continue to be open twenty-six hours a week, and will help achieve our goal of improving the lighting in the library. Three local quilters donated a beautiful quilt called “Country Barns” to benefit the library.

Our library will hold a “Midnight Madness” event from 5:00 to 7:00 p.m. on Thursday, December 7. Each visitor will be eligible to sign up to win a decorated wreath. Everyone who donated to our annual appeal will also be entered in this drawing.

We now have wireless Internet at the library! Patrons are encouraged to bring their own laptop computer to the library and “hang out” online.

-- excerpted from the Sherman Free Library’s October 2006 newsletter; Jackie Viestenz, Director

Wadhams Free Library

We’ve been enjoying the script development, rehearsals and performance of the story hour kids’ original play, *The Land Between the Worlds*, which is the thrilling story of the rescue of the pixies (punk pixies they are) from an evil troll by a band of stalwart warriors.

The Library has hosted some interesting “Wednesday in Wadhams” programs. Howard Lowe spoke about the work of the Adirondack-Champlain Community Broadband Network, which is working to bring high-speed Internet to everyone in the North Country. Martha Gallagher, the Adirondack Harper, presented *Songs from the Stones*, haunting new works inspired by her visits to Essex County cemeteries.

On November 1st, Carol Blakeslee Collin, drawing on her twenty-one year career as a producer of the MacNeil/Lehrer NewsHour and her recent experience as head of production at Mountain Lake Public Television, discussed the ins and outs of *Controlling the Message*. Future “Wednesdays” will include programs on Adirondack bridges and travels in Europe and Alaska.

The automation project is marching on. Volunteers and staff are adding our barcoded books to the online catalog, and we have our new automation computer. We have a lot of work to do before we “go live” next year, but we’re looking forward to getting there.

We’ve replaced our oldest (8 years old!) public access computer with a new one. That will make our Internet-using patrons happy.

-- Liz Rapalee, Director

Keene Valley Library Celebrates Black Poetry With Author of *Carver*

Keene Valley students were treated to an extra special helping of poetry and American history on Wednesday, October 18 at the Keene Valley Library. Marilyn Nelson, author of *Carver: A Life in Poems* (2001) read from selected works to a rapt audience of fifty 4th, 5th, and 6th grade students who were amazed to learn that it took four years to write *Carver* due to the historical research involved. *Carver* won the 2001 Boston Globe/Hornbook Award, and was named a Newbery Honor Book and a Coretta Scott King Honor Book. This special book, which traces the life of George Washington Carver in poems, also garnered other top honors and is a fitting tribute to this amazing American.

Dr. Nelson was in Plattsburgh to celebrate Black Poetry Day 2006 at SUNY Plattsburgh. Her evening presentation was well attended, thanks to the combined efforts of “town and gown” committee members, including former CEF director Stanley Ransom who originated BPD in Huntington, New York in 1970, and CEFLS Outreach staff.

Marilyn Nelson’s appearance in Keene Valley was sponsored by the CEF Library System and funded in part by Poets & Writers, Inc. with public funds form the New York State Council on the Arts, a state agency. Thanks are also due to our hostess, Keene Valley Library Association Director Karen Glass, who arranged for such an appreciative audience, and provided a super lunch!
News From Franklin County

Wead Library, Malone

There are three constants in this world. The third is change. There is big change and small change. Specie can in fact, nickel and dime a person to distraction. Whether a recent change at the Library is large or small is a matter of perspective. The card catalog is much reduced. In its stead there are two computers dedicated solely to the Library’s catalog website. However, because we have a large contingent of our users who expect and/or prefer a card catalog, we are maintaining one. The catalog is much reduced. It contains only author and title entries. For expansive searches by subject or other fields, using the computerized on-line catalog is the obvious choice. Extended searches, if they’re necessary, are probably best conducted at one of the sit-down public access workstations. For those who wonder what happened to the wooden catalog drawers and their cases, they are still being used elsewhere in house.

To assist the library in being a resource for small business and for information about businesses, the Wead Library recently added ReferenceUSA to its electronic databases. It is a database covering various aspects of the business world. This database can be used to locate contact information for a business, research financial and stock information as an investor, research potential employers when looking for jobs, or perhaps locate long-lost friends or neighbors. It contains information covering U.S. and Canadian businesses, U.S. and Canadian residences and a healthcare module for anyone seeking members of the healthcare field. This database can be accessed at the public access computers in the library, or from home or workplace pc’s that are connected to the Internet by using this library’s patron card barcode. It is a surprisingly versatile tool, because a user can establish several parameters to collect data.

-- David Minnich, Director

Goff-Nelson Memorial Library, Tupper Lake

Ah, Fall, a time of red and gold leaves and beautiful scenery. The peak season for the leaves has come and gone, and things are gray and wet as we wait for the snow to come and brighten things up. But at the library in Tupper Lake, things are still peaking. Inside our four walls we are bright and pretty – we are “blazing new trails,” as someone recently said.

During August, our “Week of Adirondack Tales” featured delightful stories, songs, tall tales and lore of local interest presented by Bill Smith, Bill Gove, and Keene Valley Library’s Karen Glass. These were well attended and well received. In September we bid “farewell, have a good winter, and hurry back in the spring” to our seasonal patrons, took a deep breath and got ready for a busy fall. The Allegheny Mountain Dulcimer Players presented a hands on workshop and participatory concert on October 21. In November, one of our patrons who lives in Alaska for the greater part of the year will give a lecture about the area. She says that people have funny ideas about Alaska, and she will try to give us all a better idea about the “real thing.” More displays, workshops and story times are on tap for December and we’ll look forward to sharing our news about them in the Winter 2007 Trailblazer.

-- Sue LaBarge, Goff Nelson Library

Audio to Go!

CEFLS is considering undertaking a pilot project that will allow us to purchase and evaluate the system-wide use of downloadable audio books. This project will be made possible (hopefully) with funds from a Service Improvement grant from the NY State Library. The application deadline is mid-January 2007, so CEF staff will be researching audio book companies and looking into needs, patron interest, and options throughout the fall. If you would like to participate in a work group – either in person or by e-mail, please contact Julie Weaver by telephone at 563-5190 x 18 or e-mail at weever@cefls.org.

falling leaves
hide the path
so quietly
— John Bailey
Franklin County continued

Saranac Lake Free Library

Our noon Brown Bag Lunch programs have resumed every other Thursday in the Cantwell Community Room with speakers from many areas of the community talking about such subjects as the School Mentoring Program, a Waldorf Education and Community Development Plans. Retired CEF Library System Director Mary Brown will talk about Back Country Search and Rescue on Nov. 30. Volunteer Caper Tissot is coordinating the programs with help from a number of volunteers who provide cookies and beverages at each program.

Brian Mann, reporter and editor for North Country Public Radio, will be the speaker at our Ninth Literary Feast to be held Nov. 10 at the Hotel Saranac. Many will be familiar with his travelogues through the Adirondacks and his delightful, provocative stories on NPR’s Morning Edition and All Things Considered. Mann will talk about his recently published book, Welcome to the Homeland: a Journey to the Rural Heart of America’s Conservative Revolution. A social hour will take place at 6:00 p.m. and dinner will follow at 7:00.

Two very popular children’s programs continue each week. Preschool Story Hour is held each Thursday at 10:30 a.m. and Library Knitwits for ages 9 and up meet each Tuesday at 3:15 p.m.

-- Pat Wiley, Library Assistant, Saranac Lake Free Library

Commentator Brian Mann, a frequent patron at the library, will be the speaker at the Ninth Literary Feast Nov. 10
(Photograph: Pat Wiley)

Highlights from WebJunction

There are some great resources on the Webjunction website, and I thought it might be worth highlighting a few of them here. Many of you are familiar with the website (www.webjunction.org) from the Gates Rural Library Sustainability Workshop that was held last spring. You may have created a login at that time, but what if you forgot how to sign in to the Webjunction page? You don’t need your login information to see most of the content, but you will need it to take a class, do a computer inventory or participate in discussion boards.

I’ll freely admit that I have forgotten my login more than once, but there is an easy way to get it back: Go to www.webjunction.org, click on “Sign In” and click on “Forgot Password.” Don’t worry, it works if you also forgot your user name! They will email both of these to you.

On a recent visit to Webjunction, I found these resources that many of you may be interested in at one time or another:

There are policies from many different libraries, on topics such as the Patriot Act, computer use, gifts, interlibrary loan and conduct.
1. There are articles on technology topics such as wireless hot spots, managing computer tech support, and managing patron time on public access computers.
2. There are ideas and discussions about services, for example “Top 20 ways of serving older adults.”
3. There are online classes for a small fee, on topics ranging from nutrition and 401Ks to website design and customer service. The New York State Library will soon be announcing a program that will provide these classes for free to New York library staff for a limited time.
There are discussion boards where you can ask questions and make comments, or just read what others have been talking about.

I had a few display problems using Webjunction on my last visit – some of the informational pages came up blank. It may have been temporary, but I found that the Firefox browser did not have the same problems that Internet Explorer did. You might want to try it if you haven’t already. You can download it from www.mozilla.com/firefox.

-- Betsy Brooks, CEFLS
Sandy Haley is the new voice on the System telephone. Sandy has joined the CEF staff as a temporary part-time receptionist. Welcome, Sandy!

Mark Wolfe, Senior Librarian at Clinton Correctional Facility, Dannemora, has left that position to work in Children’s Services at a library in his home state of Pennsylvania.

The orange point-to-point slips have been revamped and are now called Same Day Delivery Slips. See page 9 in this issue for an expose of our van delivery service and an update on related procedures.

CEFLS Headquarters is open for business until 5:00 every week day.

Verizon Offers Multifaceted (and FREE) Online Courses

Did you know that over 30 free online courses are yours for the taking at www.literacycampus.org/course/index.asp?

Verizon Literacy Campus connects literacy organizations, volunteers and people who want to learn more about supporting literacy and to provide online information to these audiences. VLC is funded through a generous grant from Verizon Communications. Topics titles range from Family Literacy: The Intergenerational Approach, to Making Math Manageable to Valuing Volunteers: Effective Methods of Retaining Today’s Volunteers and Working With Refuge Families.

Literacy Campus states that, “VLC encourages multiple approaches to meeting the literacy challenge. It does not endorse a specific approach, method or material. There is no actual VLC campus, nor is there an admissions process. VLC is simply here for anyone who wants to learn more about supporting literacy through courses, tools, advice and links to organizations in need of volunteers.” Check it out and give us your feedback!

Schroon Lake Library Illustrates Children’s Program In Action

The Schroon Lake Library’s Page Surfers team discuss an answer during the Battle of the Books on August 25th. Pictured are Amelia Botterbusch, Mitchell Beers, Claire Whitney and Miranda Dezalia.

Northern New York Library Network Library Assistants’ Fall Conference

The Northern New York Library Network Library Assistants’ will be having their Annual Fall Conference on November 9, 2006, at SUNY Canton. “Leadership” is the theme of this year’s conference. David Norenberg, SUNY Canton Director of Career Services, will present “Exploring Leadership”, an interactive program in which participants can identify particular leadership qualities they wish to develop. “Personal Safety” will be presented by the SUNY Canton Police Department. Participants will learn how to recognize a threat, and what steps can be taken if they are threatened. A tour of the campus library will also be offered. The cost for the day is $15.00, which includes lunch. Please join us for a day to gather information and ideas, and to reconnect with your peers.

-- Tracey LaBarge, CEFLS
Lifting and Sifting Through Delivery Realities

As more CEF member libraries “come online” with the Horizon automated system, the volume of materials exchanged in the weekly van delivery has increased significantly. The System purchased a larger delivery van in late 2005 in anticipation of this phenomenon, and our foresight has been more than justified. Van driver Rich Merritt puts it better when he says, “the blinking van is stuffed to the gills again today.” It is not unusual for the van to haul 25 full boxes of various interlibrary loan materials and collections to and fro on each run. Of course, this means that more materials are getting into the hands of more patrons faster, which is our ultimate goal, but it does pose some logistical considerations.

The CEF Technical Services Department gave an overview of this increasing materials handling challenge at the October 23 CEFLA meeting. Kim Fletcher’s concise “Returned Goods” procedure is reproduced below for those who missed the meeting. Look for more information and updates coming (with all of the other stuff) on your van delivery!

Interlibrary Loan Returned Goods Procedure Via CEF Van

Each item must have a slip:

Green Slips – use for Interlibrary Loan
Mark the library receiving the item
Mark the sending library (your library)
Check Horizon or Ilicell
Mark the date sent

Yellow Slips – use for Rotating Collections
Put a yellow slip in each item you are returning via a canvas bag
A yellow slip with your library name must be taped to the outside of each box you are sending back to CEF
Rotating collections must be boxed and ready upon arrival of the van driver
When you are scheduled to receive a new rotating collection, your old collection is due to be returned. You will receive a notice to remind you of the exchange date.

Orange Slips – use for Point to Point (same day delivery)
Put an orange slip in each item
Mark where the item is going and who is sending it
Mark the date sent
Place the item in a spot near the canvas bag where the driver will clearly see it. Please do not bury it in a bag or box along with other items.

Remember: you can only send an item on “same day” delivery to libraries that come after yours in the route schedule. A current route schedule can be found on the CEF web site.

All slips will be provided by CEF – we are anxious to give you all of the help and materials that you need to follow these procedures. If you need slips or have questions about materials exchange, please call Kim Fletcher at 563-5190 x 16 or e-mail at klfletcher@cefls.org.

And, if you see Rich the van driver, remember that he likes all kinds of cookies – in soft-sided tins only, please!

--- Thanks to Bob Welch and Tracey LaBarge, photos

A typical Wednesday load will provide excellent traction this winter!

The triumphant return of bookmobile driver Bob Welch with the Wednesday van delivery!
This issue of The Trailblazer as well as a full complement of archived issues is available on the System’s web site. While you are visiting, be sure to check out the Calendar of Events that lists upcoming activities at member libraries in Clinton, Essex, and Franklin counties.

The Trailblazer is published quarterly by the CEF Library System.

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